

# Randstad Corporate Services Program Overview

**Did you know** that Randstad, a global leader in on-site workforce management and master vendor solutions, has successfully implemented and executed a fully customized solution based on the University's cost containment initiatives and commitment to compliance? And since then:



**731** total requisitions have been under Program team management, **584** new placements were successfully filled and vetted for compliance and on-boarding requirements as mandated by the University; and attrition rates for the program during 2014 were **18%**; below industry standard.

\* Based on April-December 2014 data.

## **Do you know** about the Randstad [Commitment to Quality?](#)

Randstad Program Management will communicate at regular intervals with Hiring Managers to solicit feedback on the program, performance of the assigned talent and identify areas of opportunity to positively impact the daily operations at Johns Hopkins University.



- ❖ Talent Surveys
- ❖ End User Surveys
- ❖ Departmental Sessions with PMO
- ❖ Program Performance Updates
- ❖ Total Visibility to your department spend, contingent workforce and budget planning needs

## **Do you know** about the University mandated [Compliance Program?](#)



Randstad Program Management will ensure that all assignments meet the standards assigned by both the University and it's connection (when relevant) to the Health System, ensuring that training, safety standards and Joint Commission requirements are met.



### What value can Randstad bring to you and your department?

- ✓ Total management of contingent staffing requests
- ✓ Oversight to all working contractors, performance management and talent retention activities
- ✓ Visibility to your workforce, trends and departmental spend
- ✓ Direct Hire, Payroll and I.C. Solutions
- ✓ Consultancy on your requisition process, local market expectations and thought leadership materials for hiring managers
- ✓ Focused redeployment efforts on successful and screened contractors

### What should you expect of talent placed through the program?



- ✓ "No Exceptions" On-boarding process which includes the same thorough vetting process as full time hires for the University
- ✓ Equitable pay rates, consistent with University expectations for hire
- ✓ A fully compliant worker *prior* to assignment start date with JHU
- ✓ Necessary file management and Joint Commission review of applicable workers to clinical roles and work locations; such as the School of Medicine.

good  
to know  
you™

Call the program team at #443-997-9905 to learn more or visit Randstad in Suite D300, Eastern Campus!

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